## IOWA DEPARTMENT OF ECONOMIC DEVELOPMENT

# **PERFORMANCE REPORT**

Performance Results Achieved for Fiscal Year 2007

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### Introduction

I am pleased to present the Iowa Department of Economic Development (IDED) performance report for fiscal year 2007 (July 1, 2006 – June 30, 2007). This report contains valuable information about the services of the IDED and its partners during the past fiscal year in the area of economic and community development.

The IDED works to attract, retain, and expand businesses that will provide quality jobs for lowans. Specific services and programs include development of business projects from existing lowa firms, as well as from other firms worldwide. The department administers business financial assistance programs, including the Iowa Values Fund, in conjunction with these efforts. The IDED also facilitates regional economic development, trade assistance, and worker recruitment and job training services to provide employees with the skills necessary for high-wage jobs.

The IDED supports community development projects to make communities more attractive for growth and business location. Activities include financial assistance for public works and other community facilities, and housing. The Iowa Film Office promotes Iowa locations for movies. Endow Iowa has been formed to assist and encourage philanthropic investments in communities. The IDED supports voluntary formation and operation of multi-county economic development marketing regions and business

accelerators. Main Street Iowa preserves and revitalizes historic downtowns in several dozen participating communities. IDED's Tourism programs and Vision Iowa projects enhance the quality of life as well as contribute to the state's economy.

This Performance Plan reflects accomplishments toward goals that were set in June, 2004, and reaffirmed by the IDED Board in 2005. In FY 2008, the Department expects to complete a new agency strategic plan that will be aligned with Governor Culver's new Enterprise Strategic Plan for Iowa state government. The Performance Plan for 2009 will reflect additional measures associated with the new strategic plan.

The Department funded business projects during FY 2007 that will create or retain 8,572 jobs. The totals for the four-year period starting from the creation of the original Values Fund were 29,516 jobs to be created or retained.

In order to produce more business projects and jobs in the future, business development staff worked to increase the number of active business prospects. This number grew from 51 in January 2003 to 376 by July 2004, and has grown further to 476 by July 2007. The goal is to maintain at least 500 sustained business prospects, from which quality projects will be developed. These represent businesses interested in startup or expansion within lowa, as well as relocation and

investment from other states and countries.

A fourth Division was created in the Department during FY 2007. The new Innovation and Commercialization Division was created to coordinate efforts in the bioscience, information technology, and advanced manufacturing industries, as recommended in a series of reports conducted for IDED by the Battelle Memorial Group.

Major areas of emphasis for Fiscal Year 2007 were implementation of

strategies for the three Battelle cluster industry reports, and further encouragement and continuing funding and technical assistance for regional economic development efforts, including business accelerators, which nurture startupand young companies.

Sincerely,

Mike Tramontina Director, Iowa Department of Economic Development

### **Agency Overview**

**Vision:** All lowans enjoy a vibrant economy.

**Mission:** To engender and promote economic development policies and practices which stimulate and sustain lowa's economic growth and climate and that integrate efforts across public and private sectors.

The main products and services IDED offers are generally under one of two categories, business development or community development. The types of products and services in both categories include the following:

- <u>Technical assistance</u> to communities and community organizations and businesses.
- Marketing and promotion to encourage customers and partners to help achieve our common development goals.
- <u>Financial assistance</u> to communities and businesses for specific development.

Financial assistance passed through to business and community customers accounts for more than 90% of the department's budget, and requires substantial staff support. IDED receives and distributes nearly \$38 million annually from federal community development and housing programs. Other large components are the Vision Iowa and Community Attraction and Tourism Development programs, which have provided hundreds of millions of dollars for local projects which enhance quality of life. On the business side, incentives for job

creation increased substantially starting in Fiscal Year 2004 with the passage of the original Grow lowa Values Fund. In cooperation with lowa community colleges, we also package job training with other incentives for business growth. All financial assistance is awarded by application processes, which are typically very competitive.

Marketing and promotion consists of various campaigns directed at businesses, development organizations, site selectors, and others and is generally designed to provide information on the advantages of locating, expanding, or otherwise improving lowa's economic base, workforce, and quality of life. Activities in this category include pro-active business and workforce recruitment trips throughout the U.S. and internationally. The state's tourism promotion program targets Iowans and visitors in surrounding states. Web site development has augmented print advertising and other communications efforts in recent years as a major marketing tool.

Technical assistance is an activity that tends to pervade all agency programs. There is significant outreach to existing businesses to encourage expansion and continuing competitiveness. Community development staff work extensively with local staff on federal compliance as well as grant performance issues.

IDED has 147 employees, all of whom work out of the Des Moines office. The majority of employees

have four-year or advanced degrees, typically in fields related to business or community development. IDED also contracts for the staffing of two foreign offices, in Germany and Japan, and has had firms under contract to represent lowa's business development interests in various other countries.

The organizational structure of the IDED is made up of four divisions: Administration, Business Development, Community Development, and the newly-created Innovation and Commercialization Division. The IDED has three Core Functions, which roughly align with the Divisions. The Core Function of **Economic Growth and Management** is the responsibility of the Business Development Division and the Innovation and Commercialization Division. The Core Function of Community Coordination and Development is covered by the activities of the Community Development Division. Finally, the Core Function of Resource Management is overseen by the Administration Division.

The IDED Board of Directors governs several key activities of the department, including approval of the strategic plan, administrative rules, budgets, and business finance awards. In accordance with the Iowa Code, the Board has established the Due Diligence Committee, the Loan and Credit Guarantee Committee, and the Commercialization Committee to oversee specialized functions. Division administrators report to the Director's office.

Several programs involve formal boards to oversee functions. These boards include the City Development Board (overseeing city boundary changes), the Vision Iowa Board (overseeing the funding of projects), the Agricultural Products Advisory Council, the Renewable Fuels Infrastructure Board, the Small Business Advisory Council, the Beer

and Wine Promotion Board and the lowa Commission on Volunteer Service (overseeing a number of volunteer programs, including Americorps in lowa). The formal boards of the IDED are established by the lowa Legislature and all programs follow administrative rules as approved by the lowa Administrative Rules Committee.

### SERVICE/ PRODUCT/ ACTIVITY

Name: Economic Growth and Expansion

**Description:** Annual Creation for five years of new higher paying jobs

Why we are doing this: To raise wages and long-term business investment in lowa

What we're doing to achieve results: Encouraging and providing incentives for business location and expansion projects within lowa, providing job training, and employee recruitment activities.

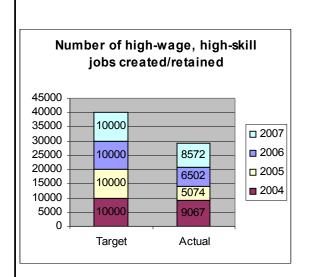
Results

### Performance Measure:

Number of new or retained high-paid, high-skill jobs that require two years post-secondary education.

### Performance Target:

50,000 jobs over 5 years (10,000 per year), starting with FY 2004



**What was achieved:** Businesses receiving financial assistance from IDED will create or retain a total of 29,215 jobs for the first four years of the five-year goal period. (This includes 22,516 jobs for projects under contract, and 6,699 jobs for projects awarded but not yet under contract. Yearly totals have been reconciled with the FY 2007 Annual Status Report)

Data Sources: IDED records

**Resources:** Total funding for this activity was \$65,645,000, which includes the lowa Values Fund. Most of this is passed on to businesses as incentives for job creation and retention. A total of 58.00 full-time equivalent employees were involved.

### SERVICE/ PRODUCT/ ACTIVITY

Name: Business Development

**Description:** Firms maintained on active prospects list

Why we are doing this: To identify businesses to work with to bring more high-paid, high-skill jobs to lowa.

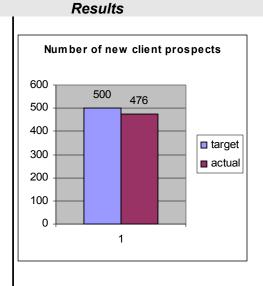
What we're doing to achieve results: Direct marketing to firms, sales calls, advertising, and assisting existing industry.

### Performance Measure:

Number of firms maintained on active prospect list.

### Performance Target:

500



**What was achieved:** By the end of FY 2007, IDED was maintaining a list of 476 businesses with active interest or plans for specific projects in Iowa, 24 below the goal of 500.

Data Sources: IDED records

**Resources:** A total of \$ 6,300,160 was budgeted for this activity. A total of 57.00 full-time

equivalent employees were involved.

### SERVICE/ PRODUCT/ ACTIVITY

Name: Iowa Careers Consortium

**Description:** Recruitment of persons from outside lowa to fill private sector jobs

Why we are doing this: Provide skilled and educated workforce to enable lowa firms

to grow.

What we're doing to achieve results: The ICC marketing initiative includes promotion and recruitment trips to areas with a high concentration of lowa alumni and targeted skilled workers; national and in-state public relations; participation in national and in-state college, professional and diversity career fairs and the development of collateral materials.

### Performance Measure:

Increase in number of persons recruited to fill skilled positions.

### Performance Target:

600

# Number of private sector jobs filled with persons recruited from outside lowa 700 600 500 400 300 200 100 0

Results

**What was achieved:** A total of 636 persons were recruited to fill skilled positions, exceeding the goal of 600.

Data Sources: IDED records

**Resources:** A total of \$354,491 was budgeted for this activity. A total of 1.50 full-time equivalent employees was involved.

### SERVICE/ PRODUCT/ ACTIVITY

Name: Tourism promotion

**Description:** State efforts to increase tourism to lowa

Why we are doing this: Tourism provides jobs and income; it also enhances the image of lowa as a place to live and do business.

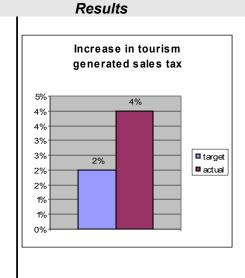
What we're doing to achieve results: A variety of marketing activities, including provision of tourism guides, advertising in print and broadcast media, providing assistance to local tourism efforts.

### Performance Measure:

Percent increase in tourism generated sales tax

### Performance Target:

2%



What was achieved: The increase in tourism generated sales tax was 4%, or twice the goal.

**Data Sources:** Travel Industry Association of America

Resources: A total of \$3,544,443 was budgeted for this activity. A total of 14.50 full-time

equivalent employees was involved.

# AGENCY PERFORMANCE PLAN RESULTS FY 2007

Name of Agency: Iowa Department of Economic Development			
Agency Mission: To engender and promote economic development policies and practices which stimulate and sustain lowa's economic growth and climate and that integrate efforts across public and private sectors.			
Core Function: Econon	nic Growth &	Expansion	
Performance Measure (Outcome)	Performance Target	Performance Actual	Performance Comments & Analysis
1. Increased income for lowans. Ratio of % increase/year in lowa per capita income (PCI) to US rate.	1:1 or higher	0.94 to 1	What Occurred: The percentage increase in Iowa income was not quite as high as the percentage increase for the US.  Data Source: U.S. Bureau of Economic
2. Increased wealth creation in lowa. Ratio of % increase in lowa gross state product to US rate.	1:1 or higher	0.74 to 1	Analysis  What Occurred: The percent increase in gross state product was 74% of the percentage increase of the US (Gross Domestic Product).  Data Source: U.S. Bureau of Economic Analysis
Service, Product or Activ	ty: Business De	evelopment – O	verall Job Creation
Performance Measure	Performance Target	Performance Actual	Performance Comments & Analysis
3. Number of high- paying jobs created/retained through Business Development programs between July 1, 2003 and June 30, 2008.	50,000 (average of 10,000/year)	8,572 in FY 2007; a total of 29,215 since July 1, 2003	What Occurred: Businesses receiving financial assistance from IDED during FY 2007 are expected to create or retain at least 8,572 jobs.  Data Source: IDED records
4. Number of active prospects and leads for possible lowa business projects.	500	476	What Occurred: IDED revised its criteria for prospects and leads, which led to a slight reduction in businesses listed as having active interest or plans for specific projects in lowa.  Data Source: IDED records
Service, Product or Activity: Targeted Industry Clusters			
Performance Measure	Performance Target	Performance Actual	Performance Comments & Analysis
5. Percent increase in jobs in industries in Biosciences, Advanced Manufacturing, and Information Solutions	5%	1.1%	What Occurred: The increase in jobs in lowa's targeted industry clusters was 1.1% for FY 2007, which was less than the goal.
			Data Source: Iowa Workforce Development

Service, Product or Activ	ity: New Biosc	ience Companie	es T
Performance Measure	Performance Target	Performance Actual	Performance Comments & Analysis
6. Number of new biotech companies created over 5 years	100	112	What Occurred: The creation of new bioscience companies has exceeded the goal.  Data Source: Iowa Workforce Development
7. Increase per year in the number of bioscience start-up companies that obtain technical assistance or investment funding.	15	26	What Occurred: The goal for IDED assistance startup companies in the biosciences was exceeded in FY 2007.  Data Source: IDED records

Service, Product or Activity: Business Development – Support ag-value added			
Performance Measure	Performance	Performance	Performance Comments & Analysis
	Target	Actual	
8. Bushels of corn and	200 m.bu.	Corn: 1,152	What Occurred: Led by corn for
soybeans to be	corn;	m. bu.	ethanol, the combined increase in corn
processed per year by	100 m.bu.	Soybeans:	and soybean inputs to lowa value
companies that obtain	soybeans	257 m.bu.	added industries far exceeded the
IDED funding during			goals.
FY 2007			
			Data Source: IDED records
Service, Product or Activ			
Performance Measure	Performance	Performance	Performance Comments & Analysis
	Target	Actual	
9. Percent increase in	5%	14.5%	What Occurred: lowa firms increased
Export Sales per year			export sales at a pace nearly three
by Iowa firms			times the goal.
			D-4- 0
			Data Source: Global Trade Information
10. Percent increase	5%	-6.7%	Services What Occurred: Participation in foreign
per year in lowa firms'	5%	-0.7%	trade shows and trade missions among
participation in foreign			lowa firms decreased.
trade shows and trade			lowa ililiis decreased.
missions			Data Source: IDED records
Service, Product or Activ	/itv: Business ∣	Development –	
Performance Measure	Performance	Performance	Performance Comments & Analysis
i circimanos mousars	Target	Actual	T offormation commonto a 7 maryoto
11. Percent increase in	5%	-43.5%	What occurred: The number of new
number of new		101010	workers trained fell by 43.5%. In the
workers completing			previous year, the number of new
post secondary			workers trained had grown by 94%, so
training through			in retrospect a drop for this year might
support for the			have been anticipated.
community colleges'			
training programs.			Data Source: IDED records based on
			community college data.
Core Function: Community Development			
Performance Measure	Performance	Performance	Performance Comments & Analysis

	Target	Actual	
12. Percent population	0.5%	0.6%	What occurred: The rate of population
growth per year	0.070	0.070	growth was 20% above the target of .5%
growth por your			increase for the year.
			more and the year.
			Data Source: U.S. Census estimates
13. Number of jobs per	600	5,452	What occurred: The number of jobs
year created or		0,402	created or retained within the economic
retained through the			development organization regions was
efforts of multi-county			5,452, about nine times the goal.
regional economic			0, 102, about 111110 till 90all
development			Data Source: IDED records
organizations.			
	ity: Business	Development -	Iowa Careers Consortium
Performance Measure	Performance	Performance	Performance Comments & Analysis
	Target	Actual	,
14. Increase in number	600	636	What occurred: The goal for persons
of persons recruited to			recruited from outside lowa was
fill skilled positions			exceeded for the year.
			, <b>,</b>
			Data Source: IDED records, compiled
			from reports from participating
			companies.
Service, Product or Activ	vity: Communit	y Development	- Community Foundations
Performance Measure	Performance	Performance	Performance Comments & Analysis
	Target	Actual	, , , , , , , , , , , , , , , , , , , ,
15. Percent growth in	3%	19%	What occurred: The growth in assets of
assets of permanent			permanent endowment funds greatly
endowment funds at			exceeded the goal for the year.
accredited community			
foundations and their			Data Source: IDED records, compiled
affiliates			from reports from community
			foundations.
Service, Product or Activ	vity: Communit	y Development	: - Tourism promotion
Performance Measure	Performance	Performance	Performance Comments & Analysis
	Target	Actual	
16. Percent increase	2%	4%	What occurred: The increase in sales
per year in tourism			tax due to tourism exceeded the goal
generated sales tax			for the year.
			Data Source: Travel Industry
			Association of America
· · · · · · · · · · · · · · · · · · ·			- Main Street/Downtown assistance
Performance Measure	Performance	Performance	Performance Comments & Analysis
	Target	Actual	
17. Net number of new	165	147	What occurred: The number of net new
businesses in			businesses in Main Street/downtown
downtown/Main Street			client communities did not meet the
client communities			goal for the year.
			Data Source: IDED records, based on
			reports from Main Street/downtown
	<u> </u>	<u> </u>	client communities.
			velopment - Community Seed Funds
Performance Measure	Performance	Performance	Performance Comments & Analysis

	Target	Actual	
18. Number of new	2	2	What occurred: The goal for new
community-based			community-based seed funds was met
seed funds			for the year
			Data Source: IDED records
Service, Product or Activ	vity: Communit	y/Business Dev	/elopment – Regional Economic
Performance Measure	Performance Target	Performance Actual	Performance Comments & Analysis
19. New investment	\$2 million	\$5.6	What occurred: The amount of
per year in business			investment for business deals in the
deals through the			economic development organization
efforts of regional			regions greatly exceeded the goal
economic			
development			Data Source: IDED records
organizations			
20. Number of	5	6.6	What occurred: The number of
businesses attracted			businesses attracted per year, per
per year, per region			economic development organization
			region exceeded the goal
			Data Source: IDED records
21. Number of	10	75	What occurred: The average number of
businesses served per			businesses served by each business
year per business			accelerators was over seven times the
accelerator			goal for the year.
			Data Source: IDED records, from
			reports from business accelerators

Core Function: Resource Management			
Service, Product or Activity: General administration			
Performance Measure		Performance Actual	Performance Comments & Analysis
24. Number of reportable audit comments	Target 3	4	What Occurred: Four reportable audit comments were received, so the goal of three or fewer comments was not met.
			Data Source: Annual audit report
Service, Product or Activity: Research/Evaluation/Performance			ormance
Performance Measure	Performance Target	Performance Actual	Performance Comments & Analysis
25. Percent of AGA and lowa Excellence requirements met	100%	100%	What Occurred: All lowa Excellence and Accountable Government Act planning and reporting requirements were met.
			Data Source: IDED records

# **RESOURCE REALLOCATIONS**

We have no resource reallocations to report for Fiscal Year 2007

### **AGENCY CONTACTS**

Copies of the Iowa Department of Economic Development Performance Report are available on the IDED Web site at: http://www.iowalifechanging.com/. Copies of the report can also be obtained by contacting Lane Palmer at 515-242-4837.

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515-242-4700